**C.R.O.S.S.ROADS™ Decision-Making Process**

**CHOICE**

- **General Decision-Making**
- **Goal Setting**
- **Problem-Solving**
- **Conflict Resolution**

---

**Five Step Decision-making Process**

- **C** - Choice - What is the Choice being made?
- **R** - Reality - What is happening now?
- **O** - Options - What are some Options?
- **S** - Select one and Step it out? (Create a plan)
- **S** - Start over - Evaluate and Revise as needed.

© 2015 EdResources, L.L.C
Used with permission