C.R.O.S.S.ROADS ™ Decision-Making Process

General decision-making * Goal-setting * Problem-solving * Conflict Resolution

DECISION-MAKING LOOP

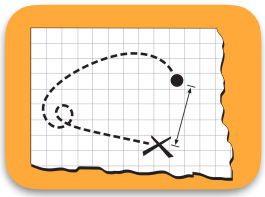
1. CHOICE - WHAT IS CHOICE BEING MADE?

2. REALITY - WHAT IS HAPPENING NOW?

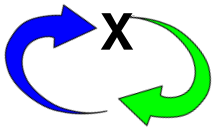
FACTS!

3. OPTIONS - WHAT ARE SOME CHOICE OPTIONS?

4. SELECT ONE AND PLAN - WHAT SPECIFIC PERSONAL EFFORT IS NECESSARY TO MAKE MY CHOICE OPTION HAPPEN?



5. START OVER - EVALUATE AND REVISE



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